

TS-1010: Minimum Hardware Requirements

Comm One LLC - Technical Support Documentation

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The information in this article applies to:

LITE, JR, PRO & HOTEL VERSIONS

LITE, JR & PRO VERSIONS

Windows PC running Windows 7, Windows XP, Windows 2003 or Windows 2008

1GB of Ram or More

10GB Disk Space for Programs and Work Space

10MB to 14MB Disk Space per 100,000 Call Records.

At least 50 GB Free Disk Space

Telephone system with a working SMDR/CDR Port (Serial or IP)

Caller ID or ANI on Phone Lines (Optional)

Caller ID or ANI Enabled Phone System (Optional)

Internet Connection for Remote Support using LogMeIn, ShowMyPC, or GoToMyPC

HOTEL/MOTEL VERSION

Windows PC running Windows XP

1GB of Ram or More

10GB Disk Space for Programs and Work Space

10MB to 14MB Disk Space per 100,000 Call Records.

At least 50 GB Free Disk Space

Telephone system with a working SMDR/CDR Port (Serial)

Posting to PMS requires an additional Serial Port or PMS Records can be saved to a file.

Internet Connection for Remote Support using LogMeIn, ShowMyPC, or GoToMyPC

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