

TS-1029: ERROR: Cannot Locate The Desired Version Of Foxpro?

Comm One LLC - Technical Support Documentation

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2:18 AM

The information in this article applies to:
All Versions of Call Accounting

ANSWER

This error indicates that the Comm One System cannot locate the Microsoft FoxPro runtime drivers in the current directory. To resolve this error, check the file path, or re-load the runtime drivers from your set-up disks. For Call Accounting LITE, JR & PRO, the runtime drivers are automatically loaded into the Windows System directory when you run the SETUP.EXE program on initial installation. The drivers are also located in the C:\CA20XX\DRIVERS directory. Should your drivers become corrupt, or if the system cannot find the runtime drivers, you can resolve the problem by copying the contents of the C:\CA20XX\DRIVERS to the C:\CA20XX directory.

You may also get this error if you attempt to run an executable file from any other directory except the c:\ca20XX directory, or if the windows shortcut you are running from doesn't have c:\ca20XX as the Start in Directory.

See Also:

TS-1011:How to do a manually download and processing using a Memory Buffer
TS-1032:How do I set the minimum call length to record in Comm One Call Accounting
TS-1035:What is the easiest way to make sure I have call logs from each day?
TS-1039:Do extensions need to be set up in Call Accounting before you do Call Processing?
TS-1046:How do I modify the default Log File Path?
TS-1048:How to use ignore.dbf to ignore certain extensions when calls are processed.
TS-1049:What does the error "Exceeded the number of licensed stations" mean?
TS-1053:How do I delete all call records and reprocess them?
TS-1118 - Why do I have a few calls with very long duration?
TS-1127 - What does the error "Variable NUMLOGS not found" mean?
TS-1129 - Why do my processed call records show each call twice but the first call has zero duration (ring record is enabled in PBX)?
TS-1136 - A few call records are showing as Unknown Calling Patterns. What does this mean and how do I correct it?

Comm One Technical Support

12723 Whisper Creek Cove
Draper, UT 84020
801-523-9797
support@commone.com
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