

TS-1039: Do Extensions Need To Be Set Up In Call Accounting Before You Do Call Processing?

Comm One LLC - Technical Support Documentation

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The information in this article applies to:

Call Accounting LITE, JR or PRO

QUESTION

Do extensions have to be added in the station file before I run Call Processing ?

ANSWER

No, if the Call Processing routine finds an extension that does not exist in the station file, it will automatically add the extension for you. You will then have to go back and put the user name and department code on that extension if you decide to use those options.

See Also:

[TS-1031: WIZARDS: How do I automatically build station records from processed call records?](#)

Comm One LLC Technical Support

12723 Whisper Creek Cove

Draper, UT 84020

801-523-9797

support@commone.com

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