

# TS-1041: Does Comm One Support Account Codes Authorization Codes, Or DNIS Codes?

Comm One LLC - Technical Support Documentation

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*The information in this article applies to:*

*LITE, JR and PRO*

## QUESTION

Does Comm One Call Accounting support Authorization Codes, Account Codes, and DNIS Codes?

## ANSWER

Yes, Call Accounting JR and PRO versions support Authorization, Account, and DNIS Codes. These features are sometimes named different things on different phone systems but they operate basically the same. There is a difference however between Forced Account Codes, and Account Codes. Sometimes the Forced codes are referred to as Forced and Verifiable Codes. Using the Forced codes, you are required to enter a valid code before you are allowed to access a trunk and make an outgoing call. Without forced codes, entering a code is optional, and the system does not normally verify to make sure that the code you enter is a valid code.

DNIS Codes are the digits that come in with an inbound call that are passed to the phone system so that you can identify what number the incoming caller dialed to ring in on. This allows you to route specific toll free numbers to specific call groups. Our software captures these codes and allows you to track the usage on inbound calls for each code. Usually the dnis is the last 4 digits of the number dialed, but it can be set up to be the whole 10 digit number.

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