

TS-1048: How To Use ignore.dbf to Ignore Certain Extensions When Calls Are Processed.

Comm One LLC - Technical Support Documentation

[Support Documentation Index](#)

Friday, March 19, 2010

2:41 AM

The information in this article applies to:
LITE, JR and PRO

ANSWER

The file ignore.dbf is used to make the Call Processing ignore particular extensions during call processing. It can also be used to set particular numbers dialed to be ignored. When the processing runs, it checks this file to see if the call it is processing matches on either the extension number, or the number dialed. If there is a match, this call is ignored and not processed.

You can use the ToolBox to add/edit/delete entries in the ignore.dbf file. Here is the syntax:

1. CLOSE DATABASES
2. SELECT A
3. USE IGNORE.DBF
4. GOTO TOP
5. BROWSE
 - a. While browsing use the CTRL-T to delete entries, and CTRL-Y to add entries
6. PACK
7. CLOSE DATABASES

See Also:

TS-1001: Error: No Records Found
TS-1011: How to do a manually download and processing using a Memory Buffer
TS-1032: How do I set the minimum call length to record in Comm One Call Accounting
TS-1035: What is the easiest way to make sure I have call logs from each day?
TS-1039: Do extensions need to be set up in Call Accounting before you do Call Processing?
TS-1046: How do I modify the default Log File Path?
TS-1048: How to use ignore.dbf to ignore certain extensions when calls are processed.
TS-1049: What does the error "Exceeded the number of licensed stations" mean?
TS-1053: How do I delete all call records and reprocess them?
TS-1118 - Why do I have a few calls with very long duration?
TS-1127 - What does the error "Variable NUMLOGS not found" mean?
TS-1129 - Why do my processed call records show each call twice but the first call has zero duration (ring record is enabled in PBX)?
TS-1136 - A few call records are showing as Unknown Calling Patterns. What does this mean and how do I correct it?

Comm One Technical Support

12723 Whisper Creek Cove
Draper, UT 84020
801-523-9797
support@commone.com
Last Reviewed: 08/17/2010
TS-1048

TS-1048	Date: 06/11/2003 Keywords: ignore.dbf
---------	--