

# TS-1052: How Do I Set Up A Shared Drive To Start Comm One From A Remote Computer?

Comm One LLC - Technical Support Documentation

[Support Documentation Index](#)

Friday, March 19, 2010

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*The information in this article applies to: LITE, JR and PRO*

## ANSWER

1. **SHARE:** First you need to share the c:\ca2011 directory on the Call Accounting machine. If you are on a server, this directory may already be shared by definition. If you are on a work station, you will need to right click on the directory in Windows Explorer and SHARE the drive.
2. **RIGHTS:** You then need to give full admin rights to that directory to the users who will be logging in. Your network manager can assist you with that if you are on a server and/or a domain. If you are sharing a drive on a work station make sure you give rights under both the **PERMISSIONS** and **SECURITY** tab.
3. **MAP A DRIVE:** Next you need to map a drive letter on the machine you will be running the Call Accounting on and point it to the share you created to the c:\ca2011 directory on the shared drive. You have to map a drive letter, the Call Accounting requires it.
4. **CREATE SHORTCUT:** Last, create a shortcut on the mapped drive to the ca11.exe program on the share. The program should run just like you were running it from the c:\ca2011 directory on the Call Accounting machine.

There is no software to load on the client machine, everything is self-contained in the ca2011 directory that you need to run the program from a remote machine.

## See Also:

[TS-1052: How do I set up a shared drive to start Comm One from a remote computer?](#)

[TS-1076: How much training is included with software purchase?](#)

[TS-1058: Error loading Call Accounting on Windows 7, Needs Administrator rights.](#)

[TS-1070: How do I move the Call Accounting to Another Computer?](#)

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Last Reviewed: 08/19/2010

TS-1052

TS-1052	Date: 05/04/2005 Keywords: Run CA from Remote Computer
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