

TS-1070: How Do I Move The Call Accounting To Another Computer?

Comm One LLC - Technical Support Documentation

[Support Documentation Index](#)

Friday, April 02, 2010

7:08 PM

ANSWER:

Comm One Call Accounting LITE, JR, and PRO versions do not need to be reinstalled to move them to another computer. To move our system to a new machine, simply copy the Comm One directory (c:\ca20XX) to the new machine and the software will run from there. You will need to rebuild your desktop shortcuts, and update your scheduled tasks as needed.

If you are using the Advanced Capture Utilities, they will need to be reinstalled and configured on the new machine.

See Also:

[TS-1052:How do I set up a shared drive to start Comm One from a remote computer?](#)

[TS-1076:How much training is included with software purchase?](#)

[TS-1058:Error loading Call Accounting on Windows 7, Needs Administrator rights.](#)

Comm One Technical Support
12723 Whisper Creek Cove
Draper, UT 84020
801-523-9797
support@commone.com
Last Reviewed: 05/06/2010
TS-1070

TS-1070	Date: 05/06/2010 Keywords: Reinstalling Call Accounting
---------	--