

TS-1071: Can I Submit An On-Line Work Order To Comm One?

Comm One LLC - Technical Support Documentation

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7:08 PM

The information in this article applies to:

All Software Versions

QUESTION:

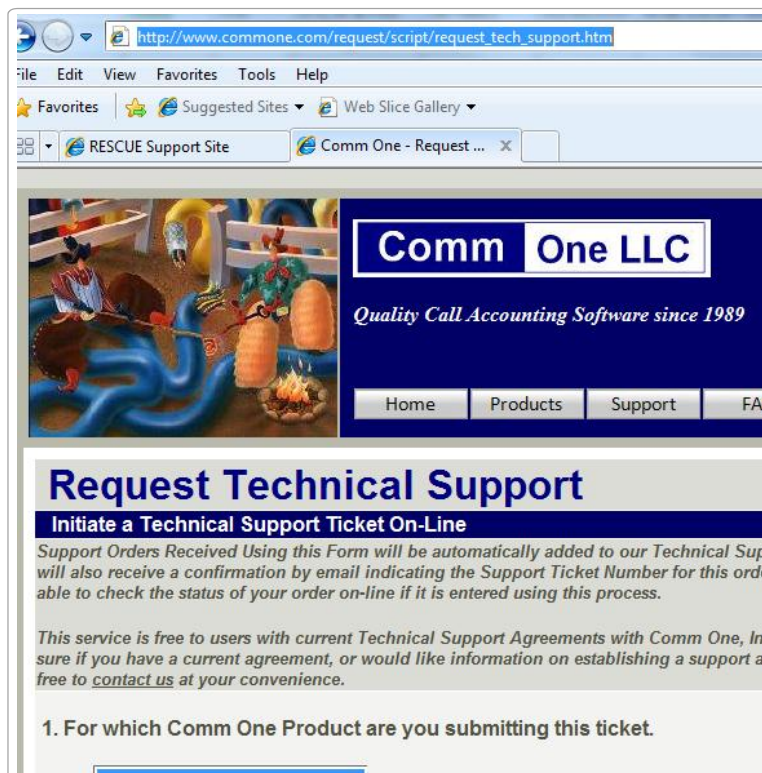
Can I submit an on-line work order to Comm One for a support issue?

ANSWER:

Yes, If you have a current support agreement with us, you can submit an on-line work order from the link shown below. Work Orders submitted on-line are generally completed quicker than orders you submit by email or phone because they are uploaded directly into our work order system.

LINK TO SUBMIT A WORK ORDER ON-LINE:

http://www.commone.com/request/script/request_tech_support.htm



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