

TS-1075: Can I Modify The Comm One Report Layouts?

Comm One LLC - Technical Support Documentation

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Friday, April 02, 2010

7:08 PM

The information in this article applies to:

LITE, JR and PRO

QUESTION:

Can I modify the Comm One Report Layouts?

ANSWER:

Yes you can modify any Comm One Report Layout. On the bottom right corner of each report, you will see a file name which corresponds to the template for that report. These templates can be modified using the Comm One ToolBox Utility.

- a. Close all programs
- b. Select the Comm One Software Folder
- c. Select the ToolBox Utility
- d. Type the command MODIFY REPORT and press Return
- e. Navigate to the c:\ca2010\reports folder
- f. All report templates will be in that directory. Select the template you want to modify, and make your changes

See Also:

[TS-1046: How do I modify the default Log File Path?](#)

[TS-1075: Can I modify the Comm One Report Layouts?](#)

[TS-1086: How can I view the structure of the station file?](#)

[TS-1087: How to backup the station \(extension\) file ?](#)

[TS-1109 - How to copy international rates from one directory to another](#)

[TS-1119 - What are the Toolbox Commands to change long call durations to actual duration manually?](#)

[TS-1137: How to globally force all prefixes to local](#)

Comm One Technical Support

12723 Whisper Creek Cove

Draper, UT 84020

801-523-9797

support@commone.com

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