

TS-1083: Why Am I Being Prompted For A Password When Unzipping A Wyndham Configuration File?

Comm One LLC - Technical Support Documentation

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3:36 AM

The information in this article applies to:
HOTEL/MOTEL VERSION

QUESTION:

Why am I being prompted for a password when unzipping a Wyndham configuration file?

ANSWER:

There is no password on the zip file. Occasionally with older versions of Windows the unzip utility is unable to recognize the zip file and thinks that there is a password on the file when there is not. In these circumstances you need to download the free version of winzip from the internet and use it instead. Of the hundreds of Wyndham sites we have done, I believe this has happened 2 or 3 times and using winzip has corrected the problem each time.

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