

TS-1087: How To Backup The Station (Extension) File ?

Comm One LLC - Technical Support Documentation

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The information in this article applies to:

LITE, JR and PRO

QUESTION

How do I backup the Station (Extension) file in Comm One?

ANSWER

The Station File (Extensions) can easily be backed up as follows:

- a. Close all Comm One Programs except for call capture
- b. Click on My Computer
- c. Click on Local Drive C:
- d. Click on the directory c:\ca2010
- e. There are 3 files that contain the station information. You can back them up by selecting each file, then right click and select COPY.
- f. The file names are line1.dbf, line1.cdx, and line1.fpt
- g. Navigate to your backup directory and do right click and PASTE.

You can also do a backup from the toolbox Utility with the following toolbox commands:

```
CLOSE DATABASES
SELECT A
USE LINE1.DBF
COPY TO BACKUP.DBF WITH CDX
CLOSE DATABASES
QUIT
```

Your station file will be backed up to a file named backup.dbf

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